

Journey Enews

Weekly E-News
September 11th, 2018

Dates to Remember:
Men's Group will continue Tuesday, September 11th at Starbucks in Georgetown at 7 PM to discuss Ch. 19 of He Still Moves Stones by Max Lucado

"One of a Kind"
Women's Bible Study, Tuesday, September 11th, 6:30 PM @ Journey, facilitated by Brenda Richardson. Text/Call Connie Duncan for more details:
859-588-0780

Join us for Worship and for our ongoing series, Sunday 10:30 AM Saturday 6 PM:

"The Blessed Life" #2
September 15th & 16th

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Bobby's Blogspot



Filing Complaints

Have you ever had to file a formal complaint? Last week I was having a conversation with one of our strip mall neighbors, an Auto Zone employee. He was out on the sidewalk because it was hotter inside the building than it was outside. Kentucky was experiencing early fall-like weather with temperatures in the 60s overnight. It felt great outside.

A pleasant morning breeze was blowing and my neighbor was hoping it would cool things down in his store. When I first saw him I assumed he was just saving electricity, until he said, "Crazy corporate people control our thermostats from Memphis." How crazy is that? How would someone in Memphis know if it was hot or cold in central Kentucky?

Have you ever been in a similar situation and thought, "Where might a person go to complain about this?" Maybe it was a terrible meal or service, or it could have been some cryptic fee added to your phone bill that made no sense.

I hate to say this but I think a lot of people who don't go to church for whatever reason have decided churches don't really care, or that they're out of touch with things that can happen in a person's life. That may not be your experience at the church where you serve. Most churches I am in contact with today are doing amazing things in their communities.

Still, one bad experience can ruin a lot of good vibes about your church's mission. One benefit of a local business is that you often get a more direct, organic service from someone living there. The response time to a legitimate complaint is often much quicker. If you are a small mom and pop business doing your best in the community to provide quality service to others, good for you. You are to be saluted for caring about your product and the people you serve.

There is room in our world for big and small. Whichever we are a part of, we should try hard to have products and services that meet real needs where people live each day. Jesus was always walking through communities and living there a few days at a time. He was checking the pulse and showing up in places where people gathered for discussion. That seems to still be a good business strategy for us today.

As the world becomes more mechanized and computers replace the human touch, the need is even greater to just be a real person to a neighbor who may be having a sweaty start to his day.

Maybe a good take away for businesses and churches everywhere, whatever the size, is to always strive to be available. Jesus would.

Moving forward
God is Good

Bobby D.

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